



Staff / Volunteer Training Program



13114 West Sunset Highway
Airway Heights, WA 99001

For More Information and Registration:
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TRAINING PROGRAM OVERVIEW

DESCRIPTION:

This training program is mandatory for all persons having direct contact with clients at Frieda's Healing Center.

OBJECTIVES:

- To give an overview of the programs and services offered by the network
- To help staff/volunteers understand the dynamics of domestic violence and related abuse
- To expose staff/volunteers to the policies and procedures necessary to maintain efficiency and effectiveness in healing center management and service delivery.
- To teach staff/volunteers how to relate to and serve clients in a professional and Christ-like manner.
- To provide an environment where staff, volunteers and clients can grow as they learn to appreciate, support and value each other.

REQUIREMENTS:

1. Attendance at all sessions
2. Participation in group activities
3. Completion of Assignments
4. Criminal Back Ground Check

METHODOLOGY:

1. Lectures
2. Group Discussions/Exercises/Role Plays
3. Question & Answer Periods
4. One written assignment (3 pages minimum)

CERTIFICATE OF COMPLETION:

You will be awarded a certificate of completion upon fulfillment of all course requirements.

Cost: \$10.00 for Training Manual

SCHEDULE

Session 1

Introduction and Overview
Why we are Here!

Session 2

What is Domestic Violence?
Forms of Abuse
Characteristics and Cycle of Domestic Violence
Behavioral Characteristics of Domestic Violence
The Victim and the Batterer
Myths and Facts about Domestic Violence

Session 3

Domestic Violence Life Cycle:
Dating
Children
Adulthood
Effects of Domestic Violence Over Time

Session 4

The Community's Perspective
Community Action Coordinated Model
Safety Support
What You Can Do!
Coordinated Community Response

SCHEDULE

Session 5

The Religious Perspective vs. the Christian's Perspective
Some Thoughts
An Appropriate Response
Watch out for Rescuing!

Session 6

Insights into Working with Women in Crisis
Factors that Make it Difficult for us to Give Help
Personal and Group Reflections

Session 7

Ethical Policies and Guidelines
Personnel Code of Ethics
Legal Issues

Session 8

Volunteer Information
Volunteer Job Description
Safety Plans
Operational Procedures
Resources
Statistical Information
State Coalitions

Instructor: Mable C. Dunbar